



Dog Walking

Sies Dog Walking (as part of)
Autumn Animals Ltd.

Address

Postcode, London

info@sieskevalk.com

TERMS AND CONDITIONS

Article 1

- 1.1 Sies Dog Walking is part of Autumn Animals Ltd.
- 1.2 In this document 'Client' is the main caregiver of dog(s) involved.
- 1.3 Assignment; Walking the dog(s) of the Client.

Article 2 - General

- 2.1 The Terms and Conditions in this document are applicable to the Assignment, unless deviated upon agreement between Sies Dog Walking and Client.
- 2.2 Sies Dog Walking reserves the right to change Terms and Conditions and prices at any time, but will notify the Client in writing when major changes are planned. Prices used are the prices published on the website www.sieskevalk.com. When a change of Terms and Conditions and/or price occurs, the Client can under no circumstances, appeal for Terms and Conditions and/or prices published earlier.

Article 3 – Rights and duties of Sies Dog Walking

- 3.1 The dog(s) shall be picked up/delivered by Sies Dog Walking at the agreed address.
- 3.2 Sies Dog Walking is not to be held accountable for the dog(s) as an owner.
- 3.3 Sies Dog Walking is authorised to take the pet(s) outside of Clients' premises for on foot or e-cargo bicycle to go to a place where the dog(s) can safely be exercised.
- 3.4 Sies Dog Walking will handle the dog(s) with care and respect.
- 3.5 Sies Dog Walking will do her utmost best to make sure the dog(s) will not eat discarded food or otherwise in the park. However, when this does happen, Sies Dog Walking is not to be held accountable for possible injuries or illnesses following the ingestion of aforementioned items.
- 3.6 Sies Dog Walking reserves the right to walk Client's dog(s) without a leash in the intended places, unless Sies Dog Walking and the Client have otherwise agreed upon.
- 3.7 Sies Dog Walking reserves the right to waive the Assignment, provided that the maintenance of a cancellation period of at least 8 hours. Depending on the nature of the cancellation, Sies Dog Walking shall provide assistance in finding alternatives. Sies Dog Walking will communicate the cancellation as soon as possible to the client in such a circumstance.
- 3.8 Sies Dog Walking reserves the right to refuse the Assignment in advance if she considers the dog(s) to be a danger to herself, the general public or the other dog(s) under her care.
- 3.9 Sies Dog Walking reserves the right to report dog(s) to the relevant bodies, if it is established that a pet carries a contagious disease that endangers public health.
- 3.10 Sies Dog Walking reserves the right to report the Client to the RSPCA, if it is established that the dog(s) is/are kept in a way that violates the British Animal Welfare Rules.
- 3.11 Sies Dog Walking is not responsible for Assignments discontinued or done less well due to severe weather conditions such as snow, ice and/or storms.

Article 4 – Rights and duties of Client

- 4.1. Sies Dog Walking has a professional Public/Products Liability insurance with Pet Business Insurance, in which the dog(s) is/are insured. This insurance extends to time spent in transit, i.e. walking or driving from and to the Client's home.
- 4.2 The Client authorises Sies Dog Walking to provide and/or search medical care to the dog(s) if she deems it necessary (in case of emergency). If the situation allows it, Sies Dog Walking will first contact the Client.

- 4.3 The Client ensures that the dog(s) is/are available at the agreed place and time. When the dog(s) isn't/aren't present, the full costs of the booked service are subject to charge.
- 4.4 The Client is not obliged to give a notice when the service is no longer needed, but it will be appreciated greatly by Sies Dog Walking if she is notified.

Article 5 - Liability

- 5.1 The Client is liable for proven damages suffered by Sies Dog Walking or third parties caused by the dog(s) of the Client. Any costs of medical care and harm to third parties will be recovered from the Client.
- 5.2 Sies Dog Walking is not directly liable for burglary at the home of the Client, unless demonstrable use is made of the existing key to Sies Dog Walking by third parties, obtained due to the negligence of Sies Dog Walking.
- 5.3 Sies Dog Walking is not liable for damage to property or possessions as a result of (an) excited dog(s).
- 5.4 If liability of Sies Dog Walking for damage to property or possessions of the Client is to be adopted, the liability shall be limited to compensation for direct damage.
- 5.5 Any costs or expenses incurred by Sies Dog Walking with origins which can be traced back to the time of the contract, illness, injury, disease or death of the dog(s) are fully borne by the Client.
- 5.6 Sies Dog Walking requests of Client to provide a well-fitting body harness and name tag with contact details of Client for the dog(s). Sies Dog Walking has the right to waive an assignment if the Client fails to provide these, on the grounds of 'Safety and Security'.

Article 6 – Booking and cancellation

- 6.1 Bookings can be made flexibly, but preferably at least 12 hours in advance and atleast before 8 am on the day itself. If bookings are made after that, an additional fee of £10 will be charged.
- 6.2 The standard rate as presented on the website www.sieskevalk.com will be charged from 10 am until 4 pm, Monday to Friday.
- 6.3 Cancelling has to be done with a minimum of 12 hours before the proposed care time. In cancellation occurs within the 12 hours of the proposed care time, 50% of the costs will be invoiced.

Article 7 - Payments

- 7.1 The fee for the services provided by Sies Dog Walking will be paid for by bank transfer. Invoices will be made at the end of each calendar month, after which they will be sent to the Client digitally. The invoice must be paid by the Client within 7 days.
- 7.2 If payment is not received after 7 days, the Client will be sent a reminder. If payment is not received within 7 days after the first invoice date, an administration fee of £10 will be added. If payment is not received within 14 days after the first invoice date, an increase of £20 of the total amount is added.
- 7.4 If the claim is handed over to the collection agency, Sies Dog Walking shall terminate the service with immediate effect and collection costs will be recovered from the Client.

By signing this document, I acknowledge that I accept the Terms and Conditions.

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Client's name and signature

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Place and date